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Or call 800.807.9819

MEET the SPEAKERS

Aparna Ananth, MD MBA

Aparna is a consultant with Chartis Clinical Quality Solutions, is a Fellowship-trained Cardiothoracic Anesthesiologist and serves as the CMO of two community hospitals.

Jen Beloff, RN, MSN, APN

Jennifer is a Principal and VP of Quality, Safety, High Reliability for Chartis and Chartis Clinical Quality Solutions. She brings more than 20 years of healthcare experience to the firm and is a nationally recognized leader in quality, including performance improvement, pay-for performance, measurement/ rankings/ratings, and clinical documentation integrity (CDI).

Joseph D. Cooper, MD

Joe is a senior consultant with Chartis Clinical Quality Solutions and a practicing board-certified ophthalmologist, based in Ohio.

Christian Dankers, MD, MBA

Christian is an Associate Chief Medical Quality Officer at Chartis whose career spans 12 years working as a leader in clinical quality and high reliability care.

Steve Mrozowski, MHA, CPPS, FACHE

Steve serves as Vice President, External Peer Review and Patient Safety with Chartis Clinical Quality Solutions. He brings more than 25 years of healthcare experience in prehospital services, quality, safety, and high reliability organizing and education. His expertise and passion are most prominent in the principles of patient safety structures, Just Culture, cause analysis, lean/six-sigma, and high reliability.

Sally J. Pelletier, CPMSM, CPCS

Sally is an Advisory Consultant and the Chief Credentialing Officer with Chartis Clinical Quality Solutions. She brings over three decades of credentialing and privileging experience.

Frances Ponsioen, CPMSM, CPCS

Frances is a senior consultant and senior director with Chartis Clinical Quality Solutions. She brings more than 25 years of healthcare experience to the firm focusing on accreditation, regulatory compliance, and medical staff services operations.

Andrew Resnick, MD

Andrew serves as a Director and the Chief Medical and Quality Officer, leading Clinical Quality, Safety, and High Reliability efforts in a role that spans both Chartis and Chartis Clinical Quality Solutions.

Laura Rife, MD, MBA

Laura is a consultant with Chartis Clinical Quality Solutions and is board certified by the American Board of Family Practice.

Mark Wenneker, MD, MPH

Mark is a Principal with Chartis, a leader of the Chartis Behavioral Health Service Line segment and supports health system clients in building stronger alignment and collaboration between physician and other organizational leaders.

FEBRUARY 28-MARCH 1**Physician Leadership Institute**

Hospitals, healthcare systems, and physician group practices face mounting pressures to improve quality, reduce costs and enhance value. Increasingly they look to physician leaders to help achieve these goals. Understanding the fundamentals of the physician leadership roles, the business of healthcare, and the practical skills and knowledge needed to lead high-functioning teams is essential to the success of physicians in leadership roles.

Who Should Attend

- CMO/VPMA
- Medical Directors
- Physicians in other appointed roles
- Department Chairs
- Other medical staff leaders

What You'll Learn

This program will provide participants new knowledge and skills essential to succeed in the role of physician leader. This will include understanding the importance of defining accountability for performance, applying sources of power and influence to manage the change process, and learning basic financial tools to be an effective partner in program planning.

Presented By

Mark Wenneker, MD, MPH
Principal, Chartis



Aparna Ananth, MD, MBA
Consultant, Chartis Clinical Quality Solutions

MARCH 13-15**The Credentialing Solution**

This program will provide credentials committee members, medical staff leaders, and medical services professionals with the skills and knowledge necessary to design a credentialing and privileging program that protects patients, is fair to physicians and clinicians, and complies with accreditation and regulatory requirements.

Who Should Attend

- CMO/VPMA
- Medical Staff and APP Leaders
- Credentials Committee Chairs and Members
- Department Chairs
- Board Members
- Medical Services Professionals
- Risk Managers
- Hospital Counsel

What You'll Learn

This program provides solutions to tough credentialing and privileging issues through interactive cases studies and the application of tried and true principles that provide medical staff leaders and medical services professionals with the skills and knowledge necessary to design a credentialing and privileging program that protects patients, is fair to physicians, and effectively address today's complex situations.

Presented By

Sally Pelletier, CPMSM, CPCS
Advisory Consultant and Chief Credentialing Officer, Chartis Clinical Quality Solutions



Frances Ponsioen, CPMSM, CPCS
Senior Consultant and Senior Director, Chartis Clinical Quality Solutions

MARCH 6-8**Medical Executive Committee Institute**

As healthcare pressures to improve quality and reduce cost continue to rise, healthcare organizations increasingly rely on their physician leaders to drive the change that is needed. Current leaders must keep apprised of new issues while physicians new to the role must develop skills essential to fostering transformation. Because new leadership challenges abound, many hospitals make it standard practice to enroll current and future leaders in this program annually.

Who Should Attend

- Medical Staff Officers
- Department Chairs
- Service Line and Section Chiefs
- Medical Directors
- Other Healthcare Leaders

What You'll Learn

This program focuses on critical factors Medical Executive Committee members need to understand for effectively executing their leadership duties including key performance drivers, and how to assess and improve quality and reduce costs. An overview of the Chartis Practitioner Performance Pyramid approach, credentialing and peer review strategies, and healthcare law are additional focus areas.

Presented By

Andrew Resnick
Director and Chief Clinical and Quality Officer, Chartis



Joe Cooper, MD
Senior Consultant, Chartis Clinical Quality Solutions

MARCH 20-22**Peer Review Boot Camp**

The medical staff often views peer review as punitive, when it can actually be a positive force for practitioner improvement. This program offers practical, in-depth training for physicians recently appointed to peer review positions, existing peer review leaders who seek new ideas on how to improve their case review and OPPE/FPPE methods, and staff who support peer review. Taught by experienced physician leaders from the practitioner's perspective, Peer Review Boot Camp's format features a varied curriculum of group exercises, clinical case reviews, and case studies, with time for small group discussions and segments on ambulatory and ACO settings.

Who Should Attend

- CMO/VPMA
- Department Chairs
- Peer Review Committee Chair & Members
- Quality Committee Chair
- Staff assisting the peer review function

What You'll Learn

This program provides an overview of peer review duties along with the tools needed to perform objective and efficient case review utilizing data-driven standards. Indicators to measure six core competencies and steps to developing an effective action plan are included.

Presented By

Laura Rife, MD, MBA
Senior Physician Consultant, Chartis Clinical Quality Solutions

APRIL 3-5

Quality, Safety, & High Reliability

The essential promise of healthcare — helping people at their most vulnerable — has never been more challenging to deliver.

Building true reliability that is sustainable over time requires a deliberate, coordinated, organization-wide approach. What is required is not a “program,” but a comprehensive operating model. Our approach to high reliability offers a path forward for healthcare organizations who aspire to provide consistently excellent, equitable care, supported by hardwired capabilities to detect and avoid harm. Achieving high reliability will result in more equitable clinical outcomes and greater patient and employee engagement.

Who Should Attend

- Chief Executive Officer
- Chief Legal Officer
- CMO/VPMA
- Chief Operating Officer
- Chief Quality Officer
- Clinical Transformational Leader
- Compliance Officer
- Patient Safety Officer
- Risk Manager

Presented By



Andrew Resnick
Director and Chief Clinical
and Quality Officer, Chartis



Christian Dankers, MD
Principal and Associate and Chief Medical
and Quality Officer, Chartis Clinical Quality
Solutions



Jennifer Beloff, RN, MSN, APN
Principal, Chartis



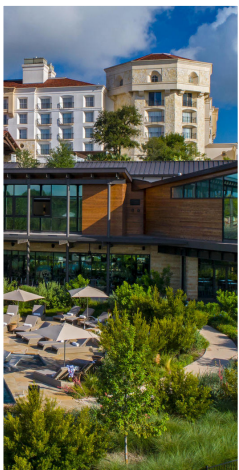
Steve Mrozowski, MHA, CPPS, FACHE
Vice President, External Peer Review and
Patient Safety, Chartis Clinical Quality
Solutions



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**What
Attendees
Have to Say
About Our
Programs**

*“Great and timely presentation for our
changing times in healthcare!”*

*“Excellent seminar, one in which I will advocate
for others at my institution to take as well.”*

*“Very good discussion and very thought
and action provoking.”*

*“This was one of the most useful conferences
I’ve attended. The lectures were excellent, and
maintained my interest throughout.”*

*“Great to meet others from around the country
who have the same struggles we do.”*