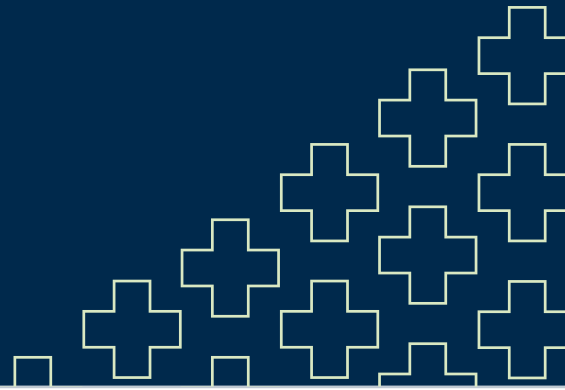




The Medical Executive Committee Institute



SPEAKERS



Joseph D. Cooper, MD

Dr. Cooper is a senior consultant with Chartis Clinical Quality Solutions and a practicing board certified ophthalmologist, based in Ohio.



Andrew Resnick, MD

Andrew Resnick, MD, serves as a Director and the Chief Medical and Quality Officer, leading Clinical Quality, Safety, and High Reliability efforts in a role that spans both Chartis Consulting and Chartis Clinical Quality Solutions. A nationally recognized expert in quality, patient safety, and high reliability,

COURSE DESCRIPTION

The Essential Training for All Physician Leaders.

Thousands of physicians have completed this course, preparing them to assume a variety of leadership positions. Because new leadership challenges abound, many hospitals make it standard practice to enroll current and future leaders in this program annually; in fact, one attendee recommended: "Hospitals should make this education mandatory for any and all Medical Executive Committee members."

PROGRAM GOAL

Provide new and developing physician leaders with new knowledge and skills to enhance their ability to fulfill their healthcare leadership responsibilities.

AGENDA

See reverse side

LEARNING OBJECTIVES

- Describe high reliability care and its use in driving change and performance improvement
- Describe the roles and responsibilities of the medical staff, board, and administration
- Understand the roles and responsibilities of physician leaders in the independent medical staff model as well as the employment model
- Identify strategies for physicians to hold their peers accountable while helping them improve performance
- Identify effective practices for implementing a credentialing program that is fair to physicians and protects patients from potential harm
- Identify strategies for making peer review effective and fair
- Explain how to manage poor/marginal performance and disruptive behavior
- Identify key elements of healthcare law impacting medical staff leaders
- Describe today's new models of physician-hospital alignment

Agenda

SUBJECT TO CHANGE

Education Sessions

Rethinking the Medical Staff – Who is responsible for the quality and safety of patient care? – How should physician and hospital leaders work together to achieve success and great patient care?

Effective Medical Staff or Obsolete Medical Staff: How can physicians hold each other accountable for the quality of care we provide? – The Physician Performance Pyramid: Keys to achieving great physician performance

Essentials of Credentialing and Privileging for Medical Staff Leaders (Part I) – Make patients the focus of credentialing and privileging decisions – How to streamline credentialing so it is fair, effective, and efficient

Essentials of Credentialing and Privileging for Physician Leaders (Part II) – How to match privileges granted to demonstrated current competence – Making sense of laundry lists, core privileges, and competency clusters

Make Peer Review Effective, Efficient, and Fair – Driving bias out of peer review – General competencies – OPPE & FPPE

How to Manage Poor and Marginal Performance, Disruptive Behavior, and Impairment – Manage the marginally performing physician – Identify and manage the impaired physician – How to intervene with a disruptive physician

How to Manage a Fair Hearing and Investigation – Strategies to prevent fair hearings – Effective investigations – Do's and don'ts of corrective action – Keys to an effective fair hearing

Regulatory Compliance Made Simple – What do the CMS, Joint Commission, DNV, HFAP, and CIHQ really require?

Legal Issues: The Top 10 Things You Need to Know to Stay Out of Trouble 1. Corporate negligence, 2. The legal status of bylaws, 3. Exclusive contracting, 4. EMTALA, 5. HCQIA, 6. NPDB reporting, 7. Patient Protection and Affordable Care Act, 8. Ethics in Physician Self-Referrals Law (Stark Law), 9. Anti-Kickback Statute, 10. False Claims Act

I Want to Be Part of the Solution...Now What? – What new models are helping improve quality and reduce costs? – A review of patient-centered medical homes, service-line management and co-management, bundled payments, and ACOs/clinically integrated networks – How does physician employment affect the organized medical staff and the new medical staff models? – When multiple models coexist, who's accountable to whom for what?

High Reliability Care: Tying it all Together and Leaving a Legacy You Can Be Proud Of