



The Credentialing Solution

SPEAKERS



Sally J. Pelletier, CPMSM, CPCS

Sally Pelletier is Chief Credentialing Officer with Chartis Clinical Quality Solutions. She brings over three decades of credentialing and privileging experience to her work with healthcare organizations nationwide.



Frances Ponsoien, CPMSM, CPCS

Frances is a Senior Consultant and Senior Director with Chartis Clinical Quality Solutions. She brings more than 25 years of experience and specializes in working directly with medical staff leadership and hospital executives to ensure continued compliance with all regulatory standards.

COURSE DESCRIPTION

Manage Today's Most Difficult Credentialing and Privileging Issues. This education will provide credentials committee members, medical staff leaders, and medical services professionals with the skills and knowledge necessary to design a credentialing and privileging program that protects patients, is fair to physicians and clinicians, and complies with accreditation and regulatory requirements.

PROGRAM GOAL

Provide essential knowledge and skill sets to enhance medical staff leaders' and medical services professionals' ability to effectively fulfill their credentialing—and privileging-related responsibilities.

AGENDA

See reverse side

LEARNING OBJECTIVES

- Explain the implications of recent legal cases and landmark cases on credentialing practices today
- Set up effective strategies for minimizing the risk of negligent credentialing lawsuits
- Formulate options for how to credential and privilege various types of low- and no-volume practitioners
- Identify best practices for aligning privileges with competency
- Illustrate a practical approach to effective initial focused professional practice evaluation (FPPE)
- Formulate options for managing dual (management, medical staff) responsibilities related to employed physicians
- Identify effective strategies for managing temporary privileges

Agenda

SUBJECT TO CHANGE

Education Sessions

Principles of Effective Credentialing and Privileging

Roles and Responsibilities in Credentialing

Landmark Cases Establishing Legal Precedent – Negligent credentialing, corporate negligence, negligent selection – Doctrine of charitable immunity – Duty to exercise due care – Protection from immunity

Current Legal Cases, Lessons Learned – Grandfathering: Friend or foe? – Responding to professional reference requests – Challenges to precautionary suspension

Applying the “Four Steps” to a Physician Applicant – The good, the bad, and the ugly in bylaws statements

The Evolving Credentialing Standards

Applying the “Four Steps” to a Physician Applicant with Red Flags

The Chartis Performance Pyramid – How to Optimize Great Physician and Practitioner Performance & Accountability

5 Steps to Creating Criteria for Privileges

Employed Physicians: Who is Responsible—Management or the Medical Staff? – Is it one size fits all? – Case studies: What went wrong? & Who is responsible for addressing behavior and citizenship issues and clinical competency issues? – NPDB reporting: How to avoid physician employment misadventures

APP Conundrum: Manage Expansion of Privileges – Addressing the expanding roles or scope creep in a nontraditional training environment – Determining organizational culture – Liability carrier considerations – Policy considerations

How to Run a Meeting

Performance Monitoring to Cover All the Bases – Accreditation requirements – Focused professional practice evaluation (FPPE) – Ongoing professional practice evaluation (OPPE)

How to Manage Temporary Privileges to Mitigate Risk and Protect Patients – Defining patient, community, and hospital need – What can be done to reduce risk and protect patients? – Where do locum tenens fit in this picture?

Potpourri of Competency Assessment Challenges Due to Low- and No-Volume – Lack of inpatient activity – “Just in case” coverage – Single practitioners in a specialty – No current clinical activity – The increasingly narrow practice

Rapid Fire: Considerations for Moving to a 3-Year Reappointment Cycle; The Late Career Practitioner; Credentialing by Proxy

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